



Wärtsilä Online is a platform to optimise your everyday operations

You can access and manage your installations and services at **anytime**, **anywhere** and with **any device**. Making your work more efficient, productive and reducing manual steps. 24/7 access to real-time information and data helps to optimise your operations and business.

Benefits



Documents and Reports

Easy and secure access to all your information, technical data and reports. Fast search for product specific technical information and services documentation.



Real-Time Data and Insights

Status, performance insights and live data on all your connected products and services. Best in class platform with smart tools to plan, optimise and keep track on your service and maintenance activities. Digitally enhanced service experience.



Integrated Procurement

Direct and reliable platform for procuring spare parts and getting purchase advise. Simple way to find right spare parts, track and trace your deliveries, and see full order history.



Collaboration Channel

Transparent and fast way to collaborate with Wäertsilä. Access customer support, share documents, chat and consult technical experts - at anytime, anywhere with any device.



Services



Technical Documents

Easy access to reliable and up-to-date product, solution and service information related to your installations.

Commerce

Up-to-date and illustrated catalogues enable you to quickly find the correct spare part with price and availability information. You can also browse order history and track and trace your deliveries.

Lifecycle Support

Customer and technical support, warranties, claims management and your full history data – all in one place. Have a direct dialogue with technical experts and get up-to-date advice and support.

Field Services

Follow your field service information, orders and reports. Stay updated on work progress and maintenance insights.

Real-Time Data and Insights

Easily monitor status and performance of contracts, products and services connected to your installations. Smart insights and reports enable you both to improve efficiency and optimise maintenance.

